Message from the President

You will see from this Newsletter that an increasingly important role of IFIA is to engage actively with official bodies which affect what our members do, and to issue Bulletins which reflect our contacts with those relevant official bodies and which are designed primarily to define what, in certain circumstances, our members do and help members to limit their exposure to unreasonable liabilities.

Two new members were welcomed to IFIA at our last Council meeting, Inspecta Certification Limited and CWM Survey & Inspection BV, bringing our total membership to 37 of the world’s leading testing, inspection and certification players. It is anticipated that further member(s) will be welcomed soon. We have also refreshed our visual identity and our new website will be launched shortly.

Richard Nelson, President, IFIA Council

The Director General Reports

Since the last issue of our newsletter we have appointed the international audit firm, Baker Tilly, to be available to investigate applicants’ compliance with the IFIA membership criteria. We have updated ‘Council Regulation 1’ to reflect our more stringent membership requirements, particularly in relation to ownership of the applicant and minimum period of existence. You will find the updated regulation at www.ifia-federation.org.

As part of our membership renewal exercise for 2010, we have gathered some basic information on our members and their activities, which has given us an accurate view of the size and scope of the IFIA ‘constituency’. You will find a summary of this information in this newsletter. Following the expansion of IFIA’s scope of activities, we decided to review both our name and our identity. After consultation with members, we have decided to retain the name IFIA for the foreseeable future. We are pleased to say that the name is well-recognised and has positive values associated with it amongst those we wish to influence. Do please contact tre@ifia-federation.org with any information you would like to share with IFIA members or if you would like to be added to our list of direct subscribers.

Roger Brockway, Director General
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Committee Updates

The second CIPC survey of product failures has been completed and analysis is underway.

Agriculture

Members of the Agriculture Committee, along with the Metals & Minerals and Petroleum Committees, met on 21 April with Alain Chandeze, the IFIA representative on ISO/CASCO Working Group 31, in order to develop input from the commodity inspection perspective to the latest draft of ISO/IEC 17020, which is currently under review. The issuing of 'fit for human consumption' certificates is an area of concern for member companies. A Bulletin, which sets out the IFIA recommended minimum testing requirements for the issuing of such certificates, is undergoing final review and will be posted to the IFIA website on approval. Similarly, a paper relating to the issuance of Quality Certificates by IFIA members is undergoing final review. IFIA, for the first time, now has direct representation on the GAFTA International Contracts Policy Committee, which enables us to work with GAFTA at the highest policy level. Some IFIA members also serve on the GAFTA Superintendents’ Committee. We are currently in discussion with GAFTA over the training and qualification of inspection personnel (superintendents in GAFTA terms). IFIA also now has representation on both FOSFA’s Oils and Fats and Oilseeds Committees. If you would like further information regarding the activities of the Agricultural Committee please contact hre@ifia-federation.org.

Food

Jochen Zoller of Intertek was appointed as the committee’s first Chair in early March. A position paper has been prepared regarding quality and safety services for the food industry and how to make effective use of the testing, inspection and certification market. This paper is available to Food Committee members to support them in promoting proper use of their companies’ services. Several members of the Food Committee attended the Global Food Safety Initiative (GFSI) Stakeholder Meeting and Conference in Washington in February, reflecting the growing links between IFIA and major food retailers and manufacturers. The Food Committee cooperates on particular issues with the Independent Organisation for Certification (IIOC), with whom IFIA has some common members. The Food Committee is in the process of adopting a vision statement, a mission statement and a set of objectives, which will be available on their section of the IFIA website. If you would like further information regarding the activities of the Food Committee please contact hre@ifia-federation.org.

Consumer and Industrial Products (CIPC)

Committee Secretary Maarten van der Dussen gave a presentation about the CIPC and its activities at the Prosafe EMARS II workshop in early December 2009, at which the issue of the contractual confidential relationship between testing laboratories and their customers was discussed, in order to develop a greater mutual understanding in relation to the disclosure of information regarding certified products. Committee representatives also attended the Consumer Products Safety Day on February 17 and a dialogue is underway with the CPSC regarding the integrity of test results and statements made by the CPSC regarding testing providers. The second CIPC survey on product failures has been completed and analysis of the results is underway. When finalised, results will be made available to CIPC members to help them to identify areas where there are benefits to be obtained from independent testing. The CIPC’s objectives are now available on the IFIA website. If you would like further information regarding the activities of the CIPC please contact maarten.vanderdussen@ifia-federation.org.
Trade Security

The work of this Committee with customs organisations continues and it is intended that IFIA will attend the World Customs Organisation Capacity Building Committee in Brussels as an observer. This meeting, which was originally scheduled for 19-21 April, was cancelled due to the volcanic ash situation. However it is expected that a new date will be set for a meeting later in the year. The overall agenda for the Trade Security Committee currently rests with IFIA’s new Government Services Committee, until it is judged that an opportunity has opened up for specific action. If you would like further information regarding the activities of the Trade Security Committee please contact hre@ifia-federation.org.

Government Services

The previous PSI Committee has been reformed into a broader Government Services Committee in order to address all areas of work where member companies provide services to Governments, including in particular the Customs-related work of which traditional PSI is now only a small part. This Committee will be open to all IFIA members who will be invited to say whether they wish to participate. IFIA members will still only be eligible to tender for PSI work under Government mandate if they have been assessed under IFIA’s Certification Programme Rules for the IFIA PSI Code of Practice. An IFIA representative attended the World Trade Organisation Forum in Geneva in February, which addressed engaging the trading community, trade facilitation and the private sector in developing countries. If you would like further information regarding the activities of the new Government Services Committee, please contact roger.brockway@ifia-federation.org.

Industrial Services

Following changes of role for the previous Committee Chair and certain other committee members, the Industrial Services Committee is taking the opportunity to re-establish its priorities. A meeting will take place in May in order to review the Committee’s membership and chairmanship and to set its future agenda. If you would like further information regarding the activities of the Industrial Services Committee, please contact roger.brockway@ifia-federation.org.

Metals and Minerals

The Metals and Minerals Procedures sub-committee is actively reviewing a range of operational matters to assess how best to standardise them for the future. An update on these activities will be issued in due course.

Petroleum

The Petroleum Committee has recently issued two new Bulletins, relating to FAME* inspections and free water determination. These can be viewed on the IFIA website at www.ifia-federation.org. Alignment of work between the two sub-committees, the Americas Regional Technical Committee (RTC) and the Africa, Asia and Europe (AAE) RTC, continues. The introduction of the new IFIA website means that for the first time all Petroleum Committee materials will be available on one IFIA site. Included amongst these changes is the integration as a single set of the Petroleum Committee Bulletins. Inspector Certification continues to be offered independently in the Americas and the AAE regions, but the facilities available through our new systems should lead to a more uniform service.

The previous PSI Committee has not been reformed into a broader Government Services Committee.
Committee Updates

The Global Certification programme continues to expand with completion of French, Spanish and Russian translations, allowing examinations to be held in the local languages at a number of new locations. Similarly, a Portuguese translation was launched in the Americas with examinations taking place in Brazil. If you would like further information regarding the activities of the Petroleum and Petrochemicals Committee, please contact paul.harrison@melvcon.co.uk.

*FAME, or Fatty Acid Methyl Ester, is a non-hydrocarbon fuel component.

Systems Certification

This Committee is currently being re-formed and we hope to report on the results of this later in the year.

Legal

The IFIA Legal Committee Risk Management Conference, which was attended by over 30 representatives of Legal Committee member companies, took place in Geneva in October 2009. Workshops were based around a series of case studies, which looked at various aspects of the contracting process, including the identification of the contracting parties, the scope of the contract and the importance of pre-contractual discussions and contractual documentation. Further case studies considered ethics, resourcing, administration, impartiality and independence, certificate issuance and when to address issues. The Committee is currently considering how to promulgate the results of this conference and also how to further strengthen use of the Model IFIA Terms and Conditions. For further information regarding the activities of the Legal Committee please contact hre@ifia-federation.org.

Compliance

The IFIA Compliance Code was updated in February and all member companies have been advised of the changes. The annual external audit of their Compliance Programmes, which is required of members, can now be provided for IFIA by the member’s auditor in the form of a report based on “Agreed Upon Procedures”, as an alternative to the Assurance Report which was previously mandated as the only acceptable form of external auditing. This change was made as a result of the financial auditing profession advising several of IFIA’s members that this (Agreed Upon Procedures) is now the most appropriate way for them to report on non-financial reviews such as they are required to perform on IFIA member companies’ Compliance Programmes. You can view the updated IFIA Compliance Code Guidelines on our website at www.ifia-federation.org. For further information regarding the activities of the Compliance Committee please contact hre@ifia-federation.org.
IFIA Update

New and developing standards

1. ISO/IEC Standards

IFIA monitors the family of standards that set the requirements for what ISO terms ‘conformity assessment bodies’ (CABs). The head standard in this series is:

ISO/IEC 17011, which applies to the accreditation bodies which audit the conformity assessment bodies to confirm their conformity with the relevant standards. This is not currently subject to review. It is important in that it dictates in many ways how the accreditation bodies assess CABs.

There are five standards which then specifically address the various branches of CAB activity. These are:

ISO/IEC GUIDE 65 FOR PRODUCT CERTIFICATION BODIES
This is currently being developed into the future standard ISO/IEC 17065. IFIA is represented on the ISO Committee doing this work. The lead input is through our Consumer and Industrial Products Committee. Progress is largely satisfactory in that the major points raised by IFIA have been taken account of. A meeting of the ISO Committee to review comments on the Committee Draft took place between 7 and 9 April.

ISO/IEC 17020 FOR INSPECTION BODIES
This is currently being revised. IFIA is represented on the ISO Committee doing the work. The lead input is through the Industrial Services Committee. While progress is satisfactory from the angle of Industrial Services, engineering inspection, NDT etc, IFIA members engaged in commodity inspection find this standard increasingly applied to them, and that it does not fit well. In a special meeting on 21 April, IFIA reviewed the standard from the point of view of commodity inspection and we will raise our findings with the Committee. The next meeting of the ISO Committee to review comments on the Committee Draft will take place from 4 – 5 May.

ISO/IEC 17021 FOR MANAGEMENT SYSTEMS CERTIFICATION BODIES
A Part 2 of this standard addressing third party certification auditing of management systems has recently received Committee approval and will therefore proceed to formal approval to be published as ISO/IEC 17021 Part 2.

ISO/IEC 17024 FOR PERSONNEL CERTIFICATION BODIES
Not currently subject to review

ISO/IEC 17025 for Testing and Calibration laboratories
The five-year systematic review for this standard has just been launched.

For further information on any of the above ISO/IEC projects, please contact roger.brockway@ifia-federation.org

2. American Petroleum Institute (API) Standards

IFIA Petroleum Committee members continue to contribute to development/revision of a number of API and EI standards:


The New Legislative Framework came into effect on 1 January 2010 and affects how accreditation and market surveillance relate to services provided by IFIA members in EU-regulated sectors.
IFIA Update

API Chapter 8.2/ISO 3171 ‘Automatic Sampling of Petroleum and Petroleum Products’
API Chapter 12.1/EI HM 1.1 ‘Calculation of Static Petroleum Quantities’
API Chapter 12.2/EI HM 1.2 ‘Calculation of Dynamic Petroleum Quantities’
API Chapter 17.9/EI HM 49 ‘Vessel Experience Factors’
EI HM 68 ‘Procedures for Bulk Liquid Oleochemical and Biofuel Cargo Inspections by Cargo Inspectors’

Work has recently begun on the line fill standard, API Chapter 17.6, with the intent of carrying the revisions forward to the equivalent ISO 11563.

For further information regarding petroleum standards work please contact Paul Harrison on paul.harrison@melvcon.co.uk

Market Intelligence

Trade Facilitation – IFIA was represented at the WTO Forum on Trade Facilitation and the Private Sector in Developing Countries in Geneva in February. The Forum explored the expectations, needs and support of the various parties in developing countries in the WTO trade facilitation negotiating process. The WTO’s negotiations on trade facilitation are ongoing, with the definition of pre-shipment inspection under review. It is anticipated that should the current negotiations succeed an agreement will be concluded by the end of 2010.

EU New Legislative Framework – The New Legislative Framework (NLF) came into effect on 1 January 2010. The NLF will affect how accreditation and market surveillance relate to services provided by IFIA members in EU-regulated sectors. IFIA is currently observing the operations of the NLF and its impact on IFIA members. You can find full details of the NLF legislation and access the legal texts at http://ec.europa.eu. The following summary is intended only as a general introduction for members.

**EU NLF Summary**

Member States are required to establish accreditation and market surveillance systems under rules designed to increase product compliance and promote uniformity among the Member States.

Each Member State must appoint a single national accreditation body (NAB) responsible for accrediting all “conformity assessment bodies” operating within its borders. NABs must not offer conformity assessment services themselves, they must be not-for-profit, and they must be audited annually.

The national accreditation bodies must be members of the European Cooperation for Accreditation (EA) which is to coordinate a rigorous and transparent system of peer review.

Conformity assessment bodies (CABs) are third-party organisations who perform testing and inspection of manufacturing products and processes for the purpose of certifying conformity with specified requirements (such as an EU directive or an international standard).
IFIA Update

CABs must be accredited by the national accreditation body (NAB) for the Member State in which they are established, with the principle that a single accreditation is good for the whole EU territory.

Each Member State must carry out market surveillance activities (such as documentary checks and sample testing) on an adequate scale, based upon established principles of risk assessment, complaints and other information. Also included is the right to enter the manufacturer/importer/distributor's place of business and request additional documentation of compliance.

Market surveillance is required for all products covered by EU "harmonization" legislation, except for these products which are specifically excluded: food, feed, living plants and animals, products of human origin, products of plants and animals relating directly to their future reproduction.

Member states should pay particular attention to enforcing the compliance of imported products. Customs authorities must carry out checks at external borders on an adequate scale.

Member States may order recall or destruction of products that present a serious risk.

The CE mark may be affixed to products only when its use is required by specific EU legislation and only by the manufacturer of the product. Member States must ensure the correct application of the CE mark and provide penalties for its misuse.

ISO/CASCO The ISO/CASCO 25th plenary meeting took place in Geneva in November 2009. Amongst other decisions made, it was agreed that the theme of their 2010 workshop will be conformity assessment and risk management. The 2009 workshop, which looked at the role of international standards in managing the global supply chain and traceability, looked at areas which could be addressed by ISO at the international level and also determined if and how ISO/CASCO can contribute to the improvement of the quality of practices in the global supply chain.

IAF/ILAC IFIA is an Associate Member of the International Accreditation Forum (IAF), which gives IFIA voting rights in policy areas. IFIA has now signed up to the IAF Code of Conduct. The Code can be found on www.iaf.nu. The conference of the IAF and the International Laboratory Accreditation Cooperation (ILAC) took place in October 2009. A resolution passed at this meeting agreed to extend the IAF MLA to the certification of Food Safety Management System Certification bodies. You can find further details at www.iaf.nu. IAF and ILAC have designated 9 June 2010 as World Accreditation Day, in order to raise awareness of the importance of accreditation-related activities. You can access further information about World Accreditation Day at both the IAF and ILAC websites (www.iaf.nu and www.ilac.org).

GFSI Several representatives of IFIA member companies attended the GFSI (Global Food Safety Initiative) conference and stakeholder meeting in Washington in February 2010. The conference focused on food safety 'from farm to fork'. IFIA’s Food Committee is currently investigating ways in which
IFIA can work more closely with the GFSI. Further details of the GFSI can be found at www.mygfsi.com.

CEOC IFIA was represented at CEOC’s first International Safety Seminar in Brussels in February 2010. The meeting examined safety issues in relation to consumer products and industrial installations. CEOC, Eurolab and EFNDT have produced a joint briefing letter for members of the EU Parliament, stressing the importance of safety issues in relation to consumer products and industrial installations.

New Members

Two new members were approved by the IFIA Council at its meeting in October. They are Inspecta Certification Limited, Abu Dhabi and CWM Survey & Inspection BV, The Netherlands. You can find further information about these new members at www.inspecta.aw and www.cwmeurope.nl respectively.

IFIA – Data Corner

As part of the recent membership renewal exercise we took the opportunity to gather some data on the ‘IFIA Constituency’. We currently estimate that in total IFIA members’ trade is worth about €10 billion, of which €4 is in Europe, €2 in North America, €2.5 in Asia Pacific and €1.5 in the Rest of the World. IFIA members employ approximately 158,000 people globally (full time equivalents) of whom 62,000 are located in Europe, 43,000 in North America, 38,000 in Asia Pacific and 15,000 in the Rest of the World. We have also surveyed members’ sector interests and this information is being used to ensure active participation by all relevant parties in IFIA’s sector committees.
### Upcoming Events

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<td>CEOC General Assembly</td>
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